

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.6(a)(4).  
Dated: September 28, 2007

Signature: \_\_\_\_\_

(Lorraine Davidson)

Docket No.: 47524/P152CP1/10613139  
(PATENT)

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Patent Application of:  
Kevin McPartlan

Application No.: 10/633,018

Confirmation No.: 4722

Filed: July 31, 2003

Art Unit: 2145

For: ESCALATED HANDLING OF NON-  
REALTIME COMMUNICATIONS

Examiner: P. L. Winder

**AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION**

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**INTRODUCTORY COMMENTS**

In response to the Office Action dated July 3, 2007, please amend the above-identified U.S. patent application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks/Arguments** begin on page 9 of this paper.